

## E-Product Request Form

### PERSONAL DETAILS

Date 

D	D	M	M	Y	Y	Y	Y
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

Account Name \_\_\_\_\_

Account Number 

<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
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E-mail Address \_\_\_\_\_ Phone Number \_\_\_\_\_

Contact Address \_\_\_\_\_

### CARD REQUEST

New  Replacement

Verve  MasterCard  Platinum MasterCard  Green Card  Others *Please specify* \_\_\_\_\_

### ACCOUNT LINKING

Verve  MasterCard  Platinum MasterCard  Green Card  Others *Please specify* \_\_\_\_\_

Account Number to be linked 

<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
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### CARD HOTLIST

Verve  MasterCard  Platinum MasterCard  Green Card  Others *Please specify* \_\_\_\_\_

Reason for hotlist \_\_\_\_\_

### INTERNET BANKING PASSWORD RESET

Individual  Corporate  Reason for request \_\_\_\_\_

### TOKEN REPLACEMENT

Token ID \_\_\_\_\_ Issue with Device \_\_\_\_\_

Pick Up options Self  Courier  Delivery Address \_\_\_\_\_

\_\_\_\_\_  
Applicant's Signature

\_\_\_\_\_  
Applicant's Signature

### FOR OFFICIAL USE ONLY

CSO \_\_\_\_\_ Signature/Date \_\_\_\_\_

BSM \_\_\_\_\_ Signature/Date \_\_\_\_\_



### PIN REQUEST/RELEASE

Verve  MasterCard  Platinum MasterCard  Green Card  Others *Please specify* \_\_\_\_\_

Customer's Account No. 

<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
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 Date \_\_\_\_\_

Customer's Sign. \_\_\_\_\_ BSM Sign. \_\_\_\_\_

## Terms and Conditions

- Customer shall at all times ensure that the Card is kept at a safe place and shall under no circumstances whatsoever allow the Card to be used by any other individual. Any loss arising from failure to protect Card and PIN shall be borne by the Customer
- Customer shall use the Card for Legal Purchases only and ensure that same is not used for any form of terrorism or terrorist financing.
- Transaction done with the card shall not exceed a maximum limit as may be specified by the Bank from time to time on ATMs, POS and Web
- All transactions that require card and PIN done at any ATM or POS shall be treated as duly authorized by the card holder
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- The Bank shall not be liable for losses arising from the use of the card by unauthorized person(s).
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- The Bank shall charge quarterly card maintenance fee, cost of card issuance fee, and any charges as may be prescribed by Regulation to each Card Holder in accordance with the Bank's schedule of fees from time to time in force. Such fees will be debited from the account linked with the Card on application/renewal at the Bank's prevailing rate. The fees are not refundable.
- If the Original Card is reported lost or the Customer reports a fraud on the Card, the Bank shall immediately destroy the Card and the Customer cannot use the Card to Operate or transact. The Customer shall then request for issuance of a new Card in line with the Bank's policy.
- The Bank shall be responsible for formulation and interpretation of these Terms and Conditions. The Customer agrees that the Bank has the right to change, modify and terminate these Terms and Conditions. The Bank will inform the Customer of the change, modification and termination of these Terms and Conditions (by means of public announcement). If the Customer continues to use the business and services described in these Terms and Conditions after the change or modification, he is deemed to agree with such change or modification.
- These Terms and Conditions shall be governed by and construed in accordance with the Laws of the Federal Republic of Nigeria.